



QUICK-STEP®



# TIMBER

Easy to clean

Waterproof surface

Natural beauty

# The first timber floor with waterproof surface

NATURAL BEAUTY WITH  
OUTSTANDING PERFORMANCE



# Start exploring

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SO UNIQUE?

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FAR5411



FAR6917

## Discover your new timber floor

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# What makes Quick-Step timber so unique?

With Quick-Step timber, you'll make your house a home with a floor that remains beautiful for years to come. Our guaranteed commitment to you ensures that your floor is easy to maintain, protected against dirt and water, and easy to install.

Experience warm, authentic timber beneath your feet without compromising on durability or performance.



## EASY TO CLEAN

Thanks to our Surface & Edge Protect, your floor will stay looking beautiful.

It ensures that the surface and joints are protected against dirt and spills, allowing it to easily maintain its natural look.



## WATERPROOF SURFACE

Don't worry about water! Our Faro, Cascada & Amato collections have a waterproof surface and are perfectly suited to every room of your home, including the kitchen, bathroom or laundry!



## EASY INSTALLATION

Whether you do it yourself or get help from a professional, and whether your choice is floating or glued-down installation, it's as easy as 1-2-3!

Our Uniclic system makes it easy to fully close the joints.



WHY CHOOSE QUICK-STEP TIMBER FLOORING?

# Wood for Life



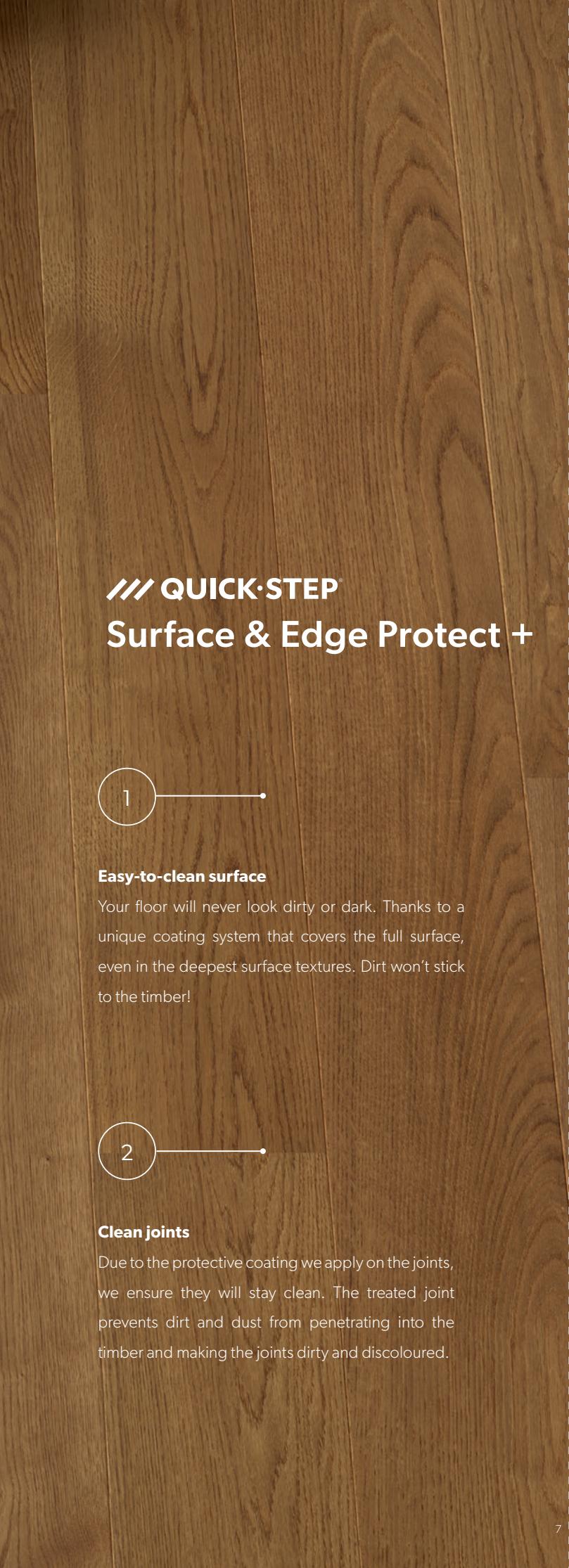
EASY TO MAINTAIN  
EXTREMELY DURABLE  
SCRATCH & STAIN RESISTANT

## WHAT DOES WOOD FOR LIFE MEAN?

Life can be messy – from dirty shoes and muddy paws in the hallway, to red wine stains and spaghetti bolognese on the kitchen floor. Our Surface & Edge Protect + treatment protects your floor so that dirt, spills, and dust don't get into the grain and joints.

In this way, Quick-Step timber is easy to maintain and extremely durable. Seven layers of protective lacquer ensure your floor is highly durable and scratch resistant.

Wood for life means, you can enjoy a floor that stays beautiful for years to come.



## /// QUICK·STEP Surface & Edge Protect +



1

### Easy-to-clean surface

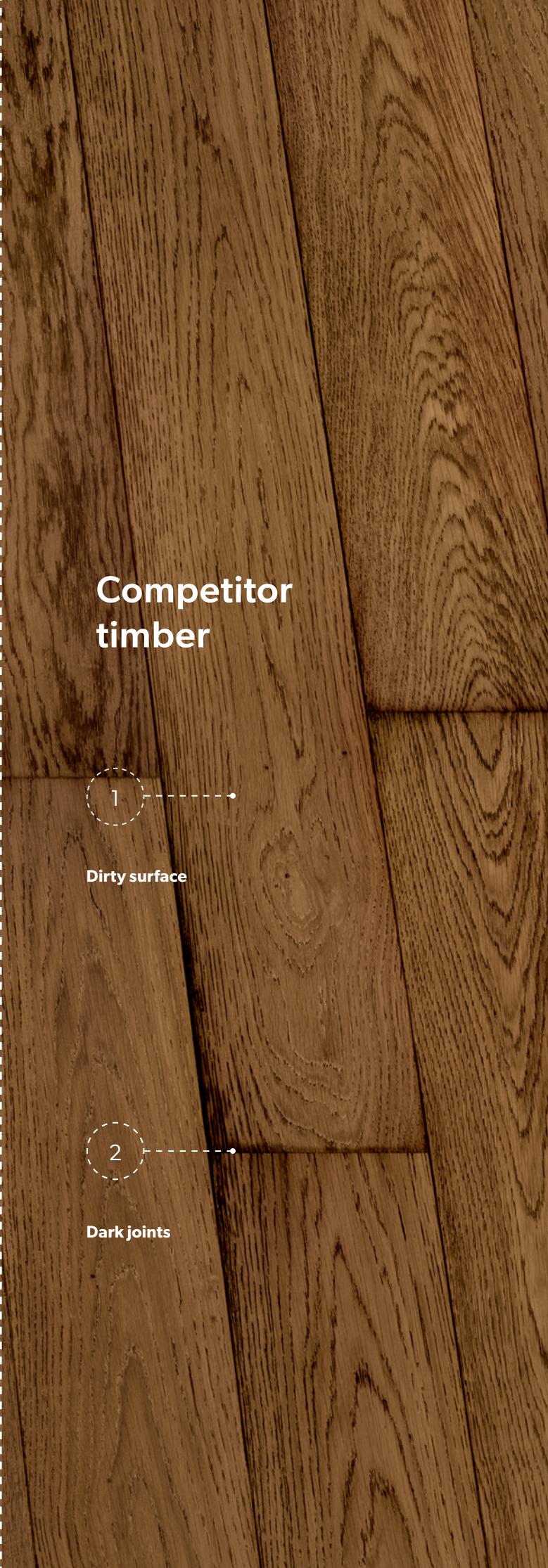
Your floor will never look dirty or dark. Thanks to a unique coating system that covers the full surface, even in the deepest surface textures. Dirt won't stick to the timber!



2

### Clean joints

Due to the protective coating we apply on the joints, we ensure they will stay clean. The treated joint prevents dirt and dust from penetrating into the timber and making the joints dirty and discoloured.



## Competitor timber



1

### Dirty surface

Due to the lack of a protective coating, your floor will look dirty and dark. The timber surface is not protected, so dirt and dust will stick to the grain.



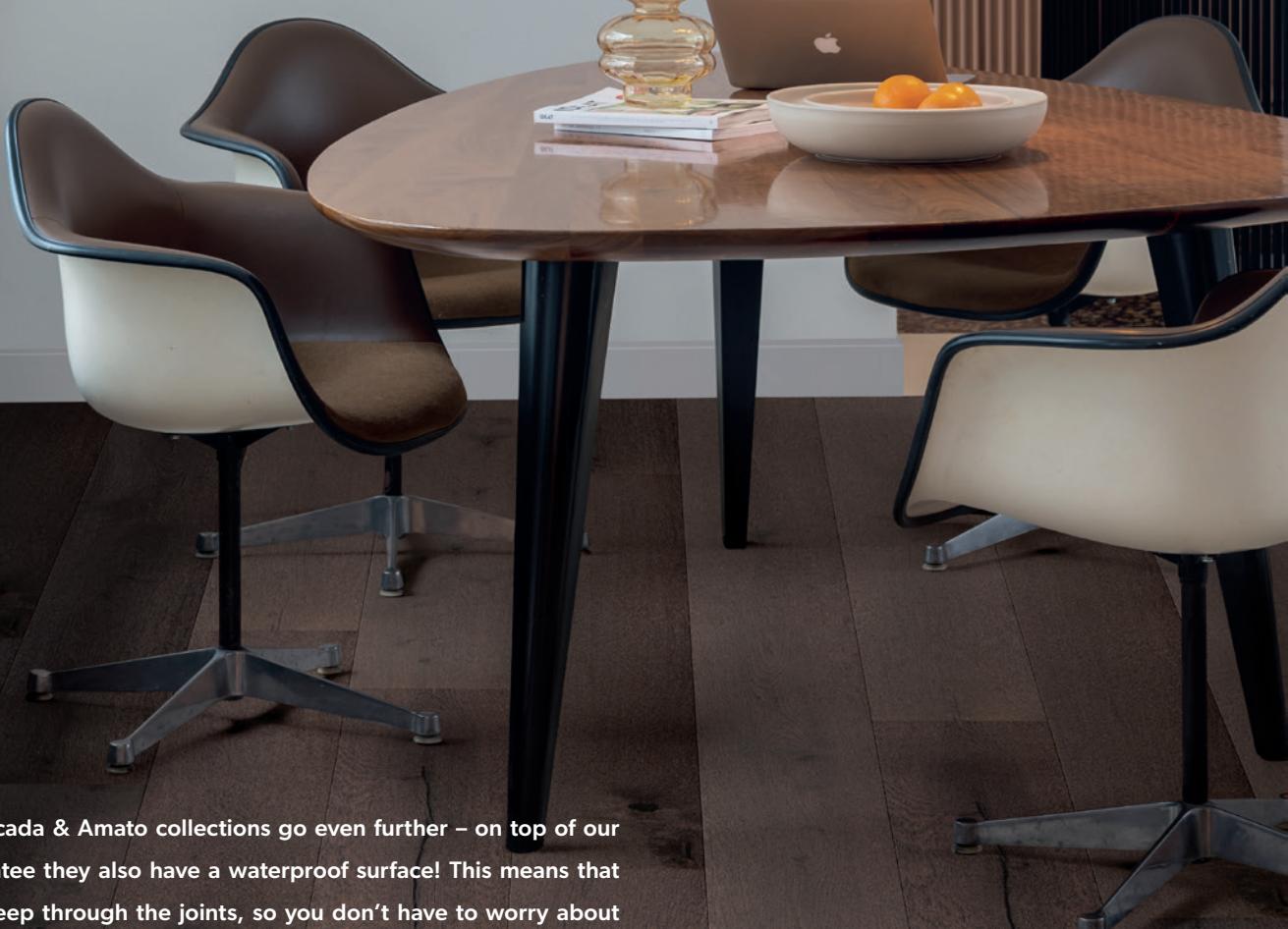
2

### Dark joints

Due to the lack of a protective coating, dirt and dust will penetrate into the joints, making them dirty and discoloured.

WHY CHOOSE QUICK-STEP TIMBER FLOORING?

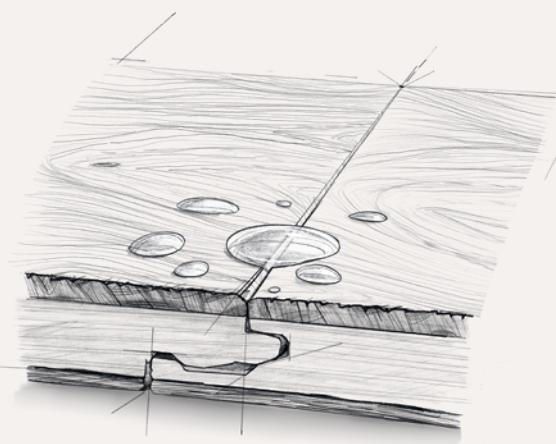
# Beautiful, timber flooring with waterproof surface



**Our Faro, Cascada & Amato collections go even further – on top of our quality guarantee they also have a waterproof surface! This means that water won't seep through the joints, so you don't have to worry about damage caused by water.**

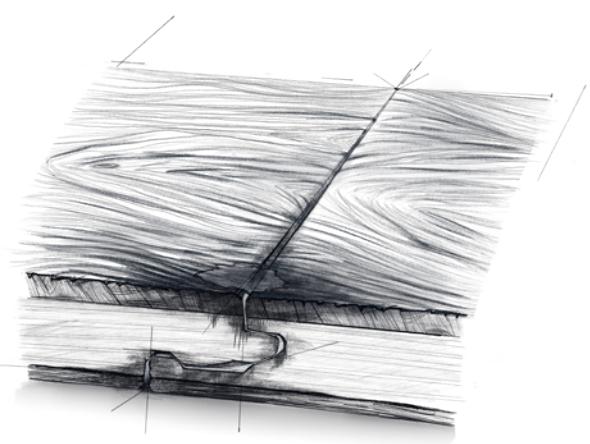
**Our timber flooring with waterproof surface can be installed in any room, even your kitchen.**

NOTE: Our timber flooring is tested according to ISO 4760:2022 (no leakage)  
All product has Alternative Solution Documentation for NZBC E3, and also BPIR  
Documentation available on request\*



### /// QUICK-STEP®

Enjoy our new and improved click system, which makes it impossible for water to seep through the joints. On top of that, the Hydroseal water repellent coating on all four sides of the plank means that water can stay on your timber floor for up to 72 hours without causing damage.



### COMPETITOR

Without our click system, you might not get a tight fit on all sides. Water can seep through the joints, creating mould or causing damage to your subfloor.

# Step by step towards circularity

Being as sustainable as possible is important to us. We want to create a circular system where our floors can be recycled and re-used as raw materials at the end of their lives instead of being thrown away. How are we going to do this? We have set ourselves clear and ambitious science-based targets for 2030, and we're always innovating in order to meet them.

Step by step, here's how we're improving the sustainability of our timber floors.



WANT TO KNOW MORE?  
SCAN THE QR CODE OR  
VISIT [QUICK-STEP.CO.NZ](http://QUICK-STEP.CO.NZ)

STEP 1

## Made from sustainably sourced wood



The core and backing of our planks are made of recovered wood or fast-growing trees which can be replaced quickly, so we don't contribute to deforestation. As for the beautiful top layer of our timber planks, it is made from noble wood species, like oak. Because it grows slowly, it takes a long time to replace them. We source these trees from sustainably managed forests, and we harvest as few as possible. That's why we optimise the top layer thickness of our planks, so we can preserve more of this precious natural resource.



STEP 2

## Designed to last a lifetime

Our timber floors are guaranteed for life. Because making floors that last as long as possible is the most sustainable way forward. We ensure that our floors don't have to be thrown away after a few years: watertight, scratch and stain resistant, and easy to maintain thanks to our water-based lacquered finish. They'll look as good as new for years and years to come. Which is good for the planet, and good for your home, too.

STEP 3

## A new life for your timber floor



We're proud to say that we were the first company in the world to develop a ground-breaking recycling technology: we can now turn the core of our timber flooring into new materials. Our goal is to replace 25% of the virgin wood fibres for our HDF core with recycled fibres by 2030. We're also working hard to develop take-back schemes for old floor planks. A floating installation makes recycling much easier. When the time comes, you can easily remove the floor, without causing any damage or mess.



\* Information sur le niveau d'émission de substances volatiles dans l'air intérieur, présentant un risque de toxicité par inhalation, sur une échelle de classe allant de A+ (très faibles émissions) à C (fortes émissions).

LET'S HELP YOU DECIDE

# Grading differences

Our classification system divides our wide range of oak floors into different categories: nature, marquant and vibrant. Even though each plank is unique, this will give you an idea of what your floor will look like in the end.

All Australian wood varieties are graded as per AS2796 Standard and Better. This grade includes knots, gum veins, fine cracks and other natural features of Australian Eucalypts.

Naturally, all wood floors change colour overtime. This is a natural part of the ageing process. Also be aware that your flooring will vary from in-store samples.



VISUALISE YOUR CHOICE OF  
FLOORING IN YOUR INTERIOR  
WITH OUR ROOMVIEWER.



## NATURE

Natural colour variation and small knots  
for a subtle look.

KNOTS & CRACKS  
● ○ ○ ○ ○



## MARQUANT

Lively colour variation with more pronounced knots for a rustic look.

KNOTS & CRACKS  
● ● ● ○ ○



## VIBRANT

Lively colour variation with larger knots and features for a floor full of character.

KNOTS & CRACKS  
● ● ● ● ●

## MASTER INSTALLERS AT YOUR SERVICE

Opt for professional installation by an accredited Quick-Step Master Installer. These experts are trained at the Quick-Step Academy, the most exclusive training centre in the flooring industry.

- Get the best result with expert underlay selection and subfloor preparation.
- Make your floor stand out with advice on the correct installation direction.
- Enjoy a perfect finish: meticulously fitted skirtings, profiles and staircases.
- A lifetime installation warranty is offered on all Quick-Step floors installed by a Quick-Step Master Installer.



More info on [quick-step.co.nz](http://quick-step.co.nz)



LET'S HELP YOU DECIDE

# Surface treatment

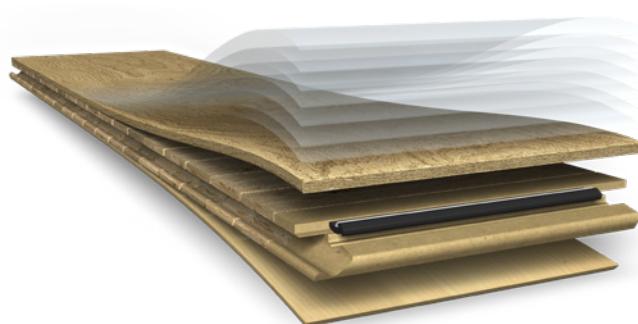


You'll want to enjoy your floor from the moment it's installed. That's why we pre-treat it with lacquer.

If you want to enjoy our Surface & Edge Protect + guarantee or a watertight wood floor, our lacquered finish gives the best protection against wear and tear, as well as dirt and spills.

## Finish

All Quick-Step timber floors are pre-finished with a specifically formulated, high performance European lacquer. You won't need to lacquer or oil the floor after installation. Thanks to this protective layer, your timber floors will look brand new, even after years of use.



### (DEEP) BRUSHED

Through brushing, the natural grain structure of the wooden plank is accentuated, adding depth.

- ✓ High quality lacquer finish
- ✓ Solid hardwood face layer
- ✓ Plantation hardwood Hevea or HDF core
- ✓ Plantation Nordic Spruce backing



### LACQUER FINISH IN MATT, AND EXTRA MATT

- Seven layers of protective lacquer.
- Highly scratch and wear resistant.
- Improved protective layer that keeps the surface and the joints of your floor clean, even after years of use.

# Beauty comes in many sizes

## WATERTIGHT COLLECTIONS



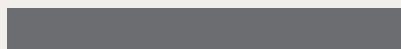
FARO

WATERPROOF SURFACE\*

INSTALLATION



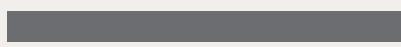
**uniclic**®  
PATENTED TECHNOLOGY



CASCADA



**uniclic**®  
PATENTED TECHNOLOGY



AMATO



**uniclic**®  
PATENTED TECHNOLOGY

## TRADITIONAL COLLECTIONS



MASSIMO

**uniclic**®  
**multifit**®  
PATENTED TECHNOLOGY



INTENSO

**uniclic**®  
PATENTED TECHNOLOGY



2-SIDED BEVEL

Featuring grooves on the two long sides of the plank to accentuate the width and create a continuous, lengthy appearance.



4-SIDED BEVEL

Featuring grooves on all four sides of the plank to define the plank size and create a rustic appearance.



0 BEVEL

A continuous flooring structure for a seamless appearance.



## DIMENSIONS

## BEVELS

## BOX

## WARRANTY

## DISCOVER THE COLLECTION

1820 x 220 x (±) 13mm



6 lengths = 2.402m<sup>2</sup>  
contains nested lengths\*

✓ LIFETIME STRUCTURAL WARRANTY DOMESTIC USE  
✓ 25 YEAR WEAR WARRANTY DOMESTIC USE  
✓ 15 YEAR WET WARRANTY\*

p. 18

2200 x 190 x (±) 13mm  
2200 x 186 x (±) 13mm **Spotted gum & Blackbutt**



6 lengths = 2.508 m<sup>2</sup>  
6 lengths = 2.455 m<sup>2</sup>  
contains nested lengths\*

✓ LIFETIME STRUCTURAL WARRANTY DOMESTIC USE  
✓ 25 YEAR WEAR WARRANTY DOMESTIC USE  
✓ 15 YEAR WET WARRANTY\*

p. 20

2200 x 145 x (±) 13mm  
1820 x 134 x (±) 13mm **Spotted gum & Blackbutt**



6 lengths = 1.914 m<sup>2</sup>  
6 lengths = 1.463 m<sup>2</sup>  
contains nested lengths\*

✓ LIFETIME STRUCTURAL WARRANTY DOMESTIC USE  
✓ 25 YEAR WEAR WARRANTY DOMESTIC USE  
✓ 15 YEAR WET WARRANTY\*

p. 22

2200 x 260 x (±) 14mm



4 lengths = 2.288 m<sup>2</sup>  
contains nested lengths\*

✓ LIFETIME STRUCTURAL WARRANTY DOMESTIC USE  
✓ 25 YEAR WEAR WARRANTY DOMESTIC USE

p. 24

600 x 310 x (±) 13mm

0 BEVEL

4 lengths = 0.744m<sup>2</sup>

✓ LIFETIME STRUCTURAL WARRANTY DOMESTIC USE  
✓ 25 YEAR WEAR WARRANTY DOMESTIC USE

p. 26

Dimensions available may vary depending on raw material supply

All Quick-Step Engineered Timber has passed ISO4760 test in relation to NZBC E3 clause.  
Alternative solution documentation is available on request when building consents required.

BPIR Documentation is available on request

### \* What are nested lengths?

Due to the broad variation in sizes in a natural material such as timber we use a limited number of shorter pieces in each pack to make up some of the full plank lengths. These are called "nested lengths". This improves sustainability by allowing us to use all of the tree when we are crafting your floor. These shorter pieces should be used at the start or ends of rows and around the edges of your floor, leaving the full length planks for the main body of your floor.

1820\* x 220x (±) 13mm (6 lengths per pack = 2.402m<sup>2</sup>)



#### Frozen oak extra matt

FAR6631  
MATCHING INCIZO QSWINCP06631

#### Lily white oak extra matt

FAR6917  
MATCHING INCIZO QSWINCP01340

#### Pure oak extra matt

FAR5411  
MATCHING INCIZO QSWINCP01341



#### Walnut oak extra matt

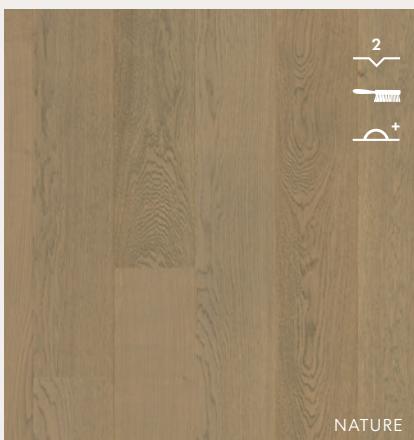
FAR6918  
MATCHING INCIZO QSWINCP01341

#### Vintage oak extra matt

FAR6914  
MATCHING INCIZO QSWINCP01344

#### Natural oak extra matt

FAR6415  
MATCHING INCIZO QSWINCP05605



#### Fossil oak extra matt

FAR6912  
MATCHING INCIZO QSWINCP01342

\* Timber naturally comes in many sizes, depending on availability product length may change. If the standard length is temporarily not available, your retailer will offer you the alternative length instead. Pack sizes will change accordingly.

Boxes can contain nested lengths (some shorter planks to make up the full length).



**Bronze oak extra matt**

FAR6919

MATCHING INCIZO QSWINCP06919



**Clay brown oak extra natt**

FAR6915

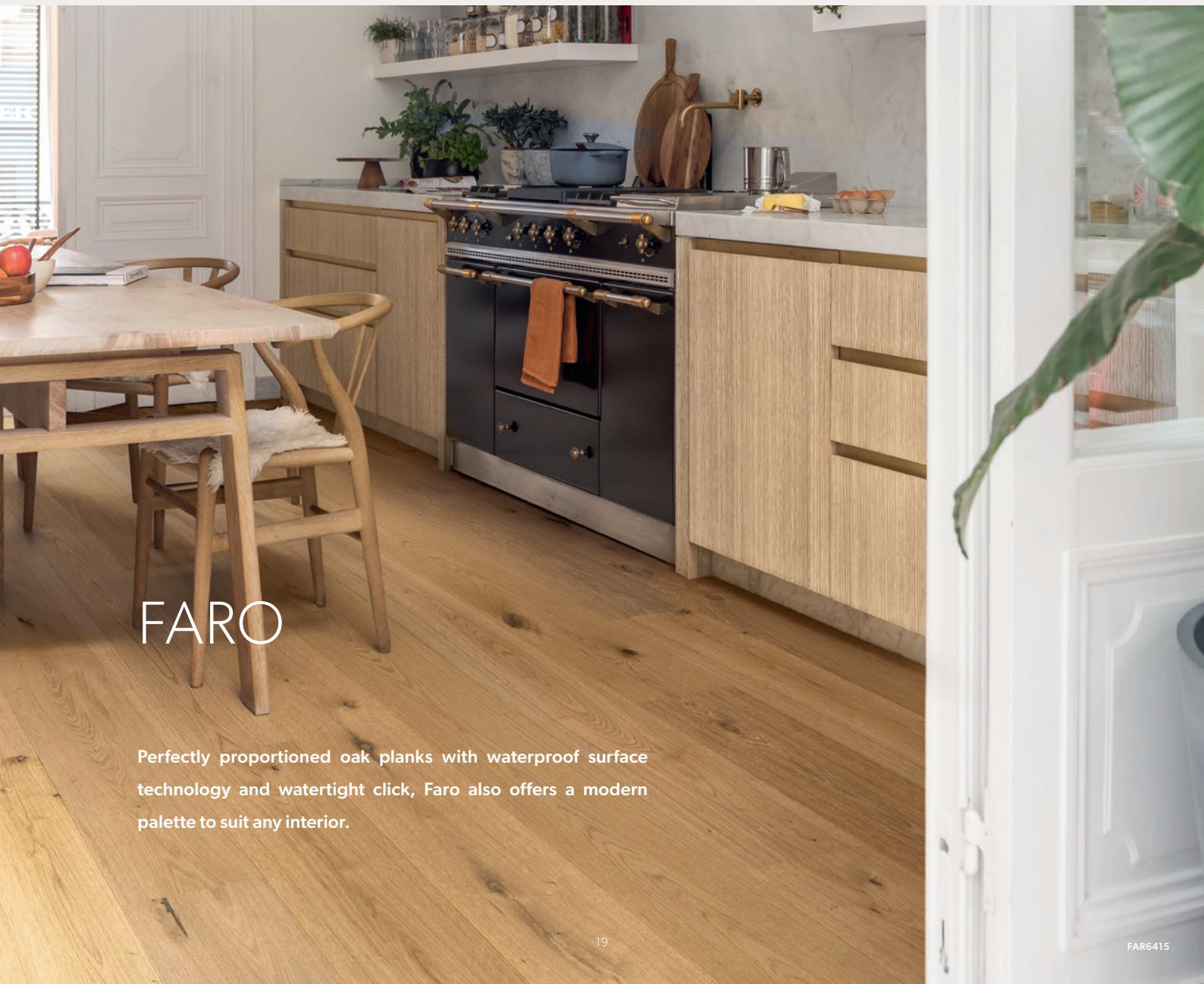
MATCHING INCIZO QSWINCP04117



**Mocca oak extra matt**

FAR6916

MATCHING INCIZO QSWINCP01348



**FARO**

Perfectly proportioned oak planks with waterproof surface technology and watertight click, Faro also offers a modern palette to suit any interior.



## CASCADA

This collection blends beauty and watertight surface. Our watertight surface offers an unmatched resilience against moisture. Cascada boasts a wide range of colours, structures and finishes for any style.

2200\* x 190 x (±)13mm (6 lengths per pack = 2.508m<sup>2</sup>)

2200\* x 186 x (±)13mm (6 lengths per pack = 2.455m<sup>2</sup>) Spotted Gum & Blackbutt



**Creamy white oak**

CASC5606

MATCHING INCIZO QSWINCP03098



**Cappuccino blonde oak**

CASC3849

MATCHING INCIZO QSWINCP01341



**Vintage oak**

CASC6914

MATCHING INCIZO TBC



**Blackbutt**

CASC3858

MATCHING INCIZO QSWINCP01865



**Spotted gum**

CASC3859

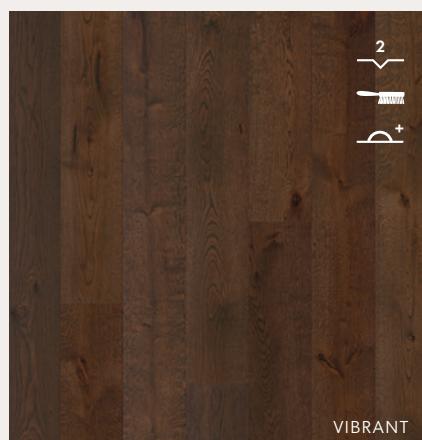
MATCHING INCIZO QSWINCP01866



**Rock wall oak**

CASC5608

MATCHING INCIZO QSWINCP05608



**Roasted oak**

CASC5609

MATCHING INCIZO QSWINCP05609

\* Timber naturally comes in many sizes, depending on availability product length may change. If the standard length is temporarily not available, your retailer will offer you the alternative length instead. Pack sizes will change accordingly.

**Boxes can contain nested lengths (some shorter planks to make up the full length).**



# AMATO

This collection is the most compact option for our 100% watertight floors. Let Amato open up the narrower rooms of your home with its sophistication and functionality. Resilient against moisture, it's ideal for small areas such as kitchens and hallways.

2200\* x 145 x (±) 13mm (6 lengths per pack = 1.914m<sup>2</sup>)

1820 x 134 x (±) 13mm (6 lengths per pack = 1.463m<sup>2</sup>) Spotted Gum & Blackbutt



**Wintry forest oak extra matt**

AMT3845

MATCHING INCIZO QSWINCP01340



**Creamy white oak extra matt**

AMT3851

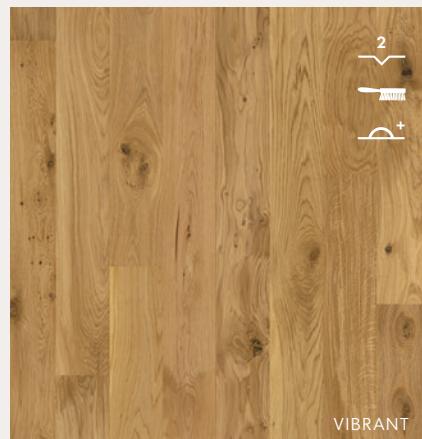
MATCHING INCIZO QSWINCP03098



**Pure oak extra matt**

AMT3849

MATCHING INCIZO QSWINCP01341



**Natural oak extra matt**

AMT3844

MATCHING INCIZO QSWINCP01334



**Cliff grey oak extra matt**

AMT3850

MATCHING INCIZO QSWINCP03017



**Slate grey oak extra matt**

AMT3846

MATCHING INCIZO QSWINCP03846



AS2796 STANDARD AND BETTER

**Blackbutt**

AMT3858

MATCHING INCIZO QSWINCP01865



AS2796 STANDARD AND BETTER

**Spotted gum**

AMT3859

MATCHING INCIZO QSWINCP01866

\* Timber naturally comes in many sizes, depending on availability product length may change. If the standard length is temporarily not available, your retailer will offer you the alternative length instead. Pack sizes will change accordingly.

**Boxes can contain nested lengths (some shorter planks to make up the full length).**



# MASSIMO

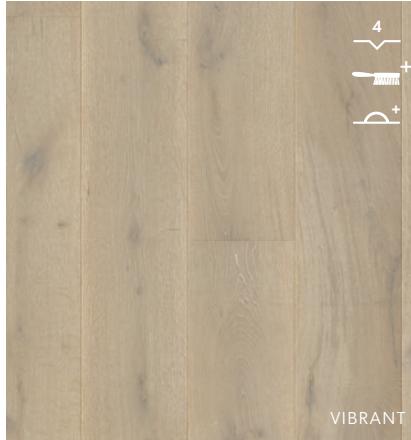
Massimo embodies sheer luxury and authenticity, setting new standards with its unparalleled grandeur and extra-large dimensions. As our widest and longest timber plank, it promises to transform any space into a breathtaking showpiece.

2200 x 260 x (±) 14mm (4 lengths per pack = 2.288 m<sup>2</sup>)



**Frozen oak extra matt**

MAS3562  
MATCHING INCIZO QSWINCP03562



**Winter storm oak extra matt**

MAS3842  
MATCHING INCIZO QSWINCP03842



**Cappuccino blonde oak extra matt**

MAS3566  
MATCHING INCIZO QSWINCP01341



**Dark chocolate oak extra matt**

MAS3843  
MATCHING INCIZO QSWINCP03564



# INTENSO

Intenso brings unrivalled, intense character to any space. Its distinctive charm lies in the fusion of reclaimed aesthetics and dynamic chevron patterns, creating a visually striking masterpiece. Our craftsmen give each plank an authentic look, marked by hand-sanded surfaces with thickness differences and gaps.

600 x 310 x 13 mm (4 lengths per pack = 0.744 m<sup>2</sup>)



**Granola oak extra matt**

INT4097L

MATCHING INCIZO QSWINCP01341



**Merino grey oak extra matt**

INT4115L

MATCHING INCIZO QSWINCP03842



**Smoked mountain oak extra matt**

INT4174L

MATCHING INCIZO QSWINCP01625



**Chevy oak extra matt**

INT4114L

MATCHING INCIZO QSWINCP03846



**Raisin black oak matt**

INT4116L

MATCHING INCIZO QSWINCP01348

# Tools to help you choose

## FloorExplorer

With so many flooring options to choose from, making the right decision can be a challenge. Let our FloorExplorer guide you through a selection of floors that match your personal needs and style in just a few steps. Give it a try!



SCAN THE QR CODE  
TO ACCESS THE  
FLOOREXPLORER

## RoomViewer

Having doubts about which Quick-Step floor suits your interior best? No problem! Thanks to our online RoomViewer, you can preview any floor in your own interior to help you make the right choice.



SCAN THE QR  
CODE TO ACCESS  
THE ROOMVIEWER





## Sample service

Curious to see what your floor of choice would look and feel like in reality? Do you want to find out if it matches your furniture, wall colour, art ..? Order a floor sample on our website and see for yourself.

Note: Always keep in mind that a sample gives only an indication of the appearance of the floor. Due to the natural characteristics of a timber floor, a sample will never be able to represent all colour variations, knots and natural features of a timber floor.

GET INSPIRED AND FIND A DEALER

[quick-step.co.nz](http://quick-step.co.nz)

# ACCESSORIES

## INSTALLATION

### UNDERLAYS

If you're going for a quick and smooth floating installation, choosing the right underlay is essential. Besides creating a level base, it also provides excellent acoustic insulation and reduces creaking noises.

Quick-Step underlay combines the right balance of noise reduction, compression, slip and damp proof characteristics into one affordable solution.



**Quiet-Step Combi-Lay**  
**NZQC-LAY20FS/NZQSC-LAY50FS**  
Thickness: 2 mm - Roll: 20/50m<sup>2</sup>

Quiet-Step Combi-Lay is the first choice where a quiet step sound and maximum reduction in multi-storey noise is required. This high density underlay has no match when it comes to reducing foot fall noise, with a reduction of up to 30% over standard underlays.



**Combi-Lay Standard**  
**NZC-LAY20FS/NZC-LAY50FS**  
Thickness: 2 mm - Roll: 20/50m<sup>2</sup>

Combi-Lay Standard is no normal underlay. The dense, closed-cell polyolefin foam provides excellent support, with good reduction of both reflected and impact noise.

### GLUED-DOWN INSTALLATION

If you're going for a glued-down installation, use Quick-Step Parquet glue for the best result. Our ready to use glue has a long open time and guarantees fast adhesion. A glued-down installation of your wood floor reduces footstep noise to a minimum, allows your floor to breathe and expand with temperature variations and maximises the performance of sub-floor or floor heating systems. Blackbutt & Spotted gum not recommended over heated sub-floor.



**Parquet glue**  
**QSWGLUE16A**  
16 kg

Resealable aluminium bags packed in cardboard boxes. Average usage: 16 kg for 13-16 m<sup>2</sup>. Read the instructions before you get started. Check if the glue is compatible with your subfloor.

### INSTALLATION TOOLS



**Installation set**  
**RFIK**

Set with a tapping block to easily click planks together, a cramp iron for hard-to-reach places and spacers to provide perfect expansion joints (8 to 12 mm) between walls and floor.

## TOOLS FOR WATERPROOFING YOUR WET AREA

Give the perimeter of your Faro, Cascada & Amato floor a waterproof finish using our Foamstrip and Hydrokit to get your wet warranty. Follow the installation instructions and consult the warranty conditions for more details.



### Foamstrip

#### NEFOAMSTRIP20

20 strips of 1 m x 10 mm

Fill expansion joints and perimeter gaps with the Foamstrip and combine with the Hydrokit for waterproofing of your wet area. Invisible installation under skirtings, profiles etc.



### Hydrokit

#### QSKITTRANSP

310 ml

Transparent silicone to combine with the Foamstrip for a waterproof finish of your floor. Invisible installation under skirtings, profiles, etc. Average use: 1 tube for 12m.

## FINISHING

### PAINTABLE SKIRTINGS



### Paintable waterproof flexible skirting

#### QSFLEXSKR

7000 x 14 x 40 mm

Flexible, paintable skirting made of foamed PVC that can be cut to your desired length. Ideal to finish pillars or curved walls. Use the Foamstrip and Hydrokit for a watertight finish in damp rooms. Easy to install with contact glue.

## COLOUR-MATCHED PROFILES



**Incizo profile**  
**QSWINCP(-)**  
2150 x 54 x 17 mm

Multifunctional and patented finishing tool to finish your floor and stairs in matching colours. Simply cut the Incizo basic profile to the desired shape with the supplied Incizo knife.

Contains 1 Incizo profile, 1 Incizo knife and 1 plastic rail.

**APPLICATION 1**  
Connect two floors of different heights.



**APPLICATION 2**  
Connect two floors of the same height.



**APPLICATION 3**  
Finish your floor along walls or windows.



**APPLICATION 4**  
Create a nice transition between your timber floor and other flooring types.



**Incizo profile / Incizo aluminium subprofile for stairs**  
**QSWINCP(-) / NEWINCPBASE(-)**

The Incizo profile also allows you to finish your stairs and steps in the flooring design of your choice. For this application, you need the Incizo profile and an aluminium subprofile. Subprofile to be ordered separately.

**APPLICATION 5**  
Finish your stairs and steps.



## MAINTENANCE

Real timber floors mark and scratch but using Quick-Step accessories will keep your floor looking better for longer.



**Cleaning product**  
**QSCLEANECO1000**  
1 L

Cleaning product specifically developed for Quick-Step floors. Cleanses the surface thoroughly and safeguards its original appearance to maximise that 'new floor' experience.  
Average usage: 1 L for 15 cleaning sessions.



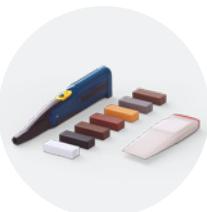
**Cleaning kit**  
**QSSPRAYKIT**

Mop holder with refillable water tank and handy lever to easily moisten and mop your floor. Also includes a washable microfibre mop and 1 L of Quick-Step Cleaning product. A sustainable choice to clean your floor.



**Cleaning mop**  
**QSSPRAYMOP**

Microfibre mop washable up to 60 °C.  
Compatible with the Quick-Step Cleaning kit. Do not wash microfibre mop with fabric softener.



**Repair kit**  
**QSREPAIR**

Kit to easily repair light damage and renew the original colour of your floor. Find detailed instructions at [quick-step.com.au](http://quick-step.com.au)

### TIPS TO KEEP YOUR FLOOR IN TOP CONDITION:

- Placing dirt trapping mats at external entrances and felt floor protectors under all furniture is recommended.
- Where possible, use rubberised castors and wheels designed for hard flooring and vinyl chair mats under castor wheels and office chairs.
- Remove small stones and grit with a soft bristle broom or vacuum to help prevent scratching.
- Quick-Step Timber should also be protected from excessive heat and sunlight.
- The use of steam mops (Faro, Cascada & Amato permitted) should also be avoided at all times.
- Stiletto heels are not recommended on Quick-Step Timber floors.
- For regular maintenance, use the Quick-Step Cleaning Kit for best results.

(For full maintenance guidelines go to [www.quick-step.co.nz](http://www.quick-step.co.nz))

# We've got the answers to all your questions

## **1. What's the difference between a floating and glued-down installation?**

Quick-Step timber floors can be installed in two ways: glued-down or floating. For glued-down installation, we recommend Quick-Step Parquet Glue, which has been specifically developed for use on Quick-Step timber floors. A floating installation requires no glue, but the use of a Quick-Step underlay. In combination with underfloor heating, a glued-down installation works best, whereas a floating installation is easier to achieve. The choice is yours!

## **2. Can I have a timber floor in combination with underfloor heating/cooling?**

Yes, you can! Underfloor heating contributes to the warm feeling of a timber floor, but if you live in a warmer climate, a timber floor can also be used with underfloor cooling. If you're installing underfloor heating/cooling, a glued-down floor will give you the best results in terms of heating efficiency.

### **Not compatible with Spotted Gum and Blackbutt flooring.**

Check out our special "Floor Heating Installation Instructions" on our website for further detailed guidelines.

## **3. What are expansion joints and why do I need them?**

As timber floors expand and contract due to changes in humidity it's important to allow expansion joints at doorways, walls and fixed objects to accommodate expansion.

With a glued-down installation expansion joints are not always necessary. For detailed information, check the installation instructions on our website.

## **4. Why are not all planks the same length?**

In line with the variation in size of raw materials it is common for the specified plank length to be made up from shorter planks. This improves sustainability by allowing us to make full use of the tree. These can be used at the start or end of a row, leaving the full plank lengths for the centre.

## **5. Why do some floors have more character than others?**

Timber is a natural product which contains unique features such as knots, gum veins, fine cracks and colour variation. The 'liveliness' of these features will vary according to the character within the source tree.

For this reason Quick-Step timber is graded to ensure consistency within each floor - refer to page 15 for information on Quick-Step grading.

## **6. Does a thicker top-layer mean a longer-lasting floor?**

Quick-Step floors feature a 2.5mm top-layer to ensure we use as much square meters of beauty from the tree.

An advanced surface coating on every Quick-Step floor provides superior durability. Meaning it is unlikely resanding is required across the life of the floor.

However a Quick-Step floor will accept 2 to 3 resanding and relacquering cycles if ever needed.

## **7. Why can timber flooring change colour?**

Timber flooring is not colour-fast, therefore the colour will change over time with exposure to UV light.

## 8. In which direction should I install my floor?

### GUIDED BY THE LIGHT

The direction in which you lay your floor will have a huge impact on the overall appearance of a room. As a general rule, you should lay your floor in the same direction as the main light source in a room and in line with the most frequently used entrance. If there are several doors and windows, then opt for the direction that's the easiest to install in.



### IN SMALL ROOMS

If you're laying your floor in a small room, you'll want to add a sense of depth. Make a room seem larger by installing your floor lengthwise. Want to increase the effect of the lengthwise installation even further? Then combine a light-coloured floor with darker walls, which will add even more depth to your room.

### IN SHORT ROOMS

In a narrow room, why not lay your floor parallel to the shortest wall? Planks laid widthwise will make a surface appear wider, avoiding a boxed-in feeling. To enhance this further, avoid dark colours for your floor or walls, as these will make the room seem even narrower.





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Coverphoto: CASC3849

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